

TITANS BANKING Switch kit

Pinnacle recognizes that changing banks can be a hassle. Setting up direct deposit, switching your automatic payments and closing your old account can sometimes seem tedious. Now that you've partnered with Titans Banking we can help make the transition as smooth as possible. Now get going! This page is a guide for how to use and fill out all the forms provided in this switch kit to help make the process easier. Just make your "to do" checklist below and mail the appropriate letters to notify others of your account change.

STEP ONE

- □ Open new checking account with Titans Banking.
- □ Stop using your previous checking account, but keep it open for a month to make sure all your debits and direct deposit make the switch.

STEP TWO

Complete the SWITCH CHECKLIST (Page 2) designed to identify all your automatic payments and deposits.

STEP THREE

FOR AUTOMATIC DEBITS (WITHDRAWALS)

- Send the **REQUEST TO CHANGE WITHDRAWAL** (Page 3) form to companies with automatic charges to your former account.
- □ Along with the letter, provide a voided Titans check (or a copy) from your new Titans checking account.

FOR AUTOMATIC (DIRECT) DEPOSITS

Payroll Direct Deposit

Provide your employer with a voided Titans check (or a copy) from your new Titans checking account and

request the change. We've included a REQUEST TO CHANGE DEPOSIT (Page 4) form.

Government Direct Deposit

- □ Call them directly or have a Pinnacle associate assist you.
- □ Have a voided Titans check available in order to provide the routing number and your account number.

Other types of Direct Deposit

- □ Call the company directly to determine their requirements. If required, send the Request to Change Deposit.
- □ Provide a voided Titans check (or a copy) from your new Titans checking account.

STEP FOUR

□ After verifying that all automatic payments and deposits are now posting to your new Titans checking account and that all outstanding checks have cleared on your former account, send the <u>REQUEST TO CLOSE ACCOUNT</u> (Page 5) to your former bank.





TITANS BANKING Switch Checklist

Now that you've made the switch to Titans Banking, you'll want to make sure all of your previous direct deposits and automatic payments are redirected to your new Titans checking account. Use this checklist and your most recent statement from your "old" account to quickly identify all the merchants who currently have access to your account.

DIRECT DEPOSITS TO SWITCH

Fill out a **<u>REQUEST TO CHANGE AUTOMATIC DEPOSIT</u>** form for each marked box.

- □ Your Employer
- Government Deposit (i.e., Social Security)
- □ Brokerage Deposits (i.e., dividends, interest)
- □ Transfers from other bank accounts (i.e., savings, checking, money market)
- □ Child support or other court-issued deposits
- □ Other _

AUTOMATIC DEBITS (WITHDRAWALS) TO SWITCH

There are two types of automatic payments. Some are setup as "Bill Pay" in your current online banking account. Others are automatic payments established in your service provider's (e.g. power company) online account management tool.

Use the checklist below to mark "Bill Pay" payments that you should switch in online banking. For other automatic payments, use the worksheet at the end of this Switch Kit and a <u>REQUEST TO CHANGE AUTOMATIC WITHDRAWAL</u> form for each payment.

UTILITIES

- 🗆 Gas
- □ Electric
- □ Phone Service
- □ Water
- □ Cable/Satellite TV/Internet
- Other _____
- □ Other _____
- □ Other _____

OTHER PAYMENTS

- □ Loans (i.e., car, home equity, credit card)
- □ Mortgages
- □ Child support or courtissued payments
- Brokerage –
 automatic payments
- Account transfers to other bank accounts

- □ Insurance
- □ Cellular Phone Service
- Other (i.e., gym membership, monthly subscriptions, etc.)
- □ Other _____
- Other _____
- Other _____
- □ Other _____



TITANS BANKING Change my automatic withdrawal

(Please Print)

Date _____

To: ______(company name here)

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PLEASE BE ADVISED THAT I HAVE RECENTLY CHANGED MY BANKING ACCOUNT TO PINNACLE FINANCIAL PARTNERS.

Customer Name(person paying bill)		
Address		
City	State	Zip Code
Account Number(account to be paid or credited)		
NEW INFORMATION AUTOMATIC DEBIT:	Pinnacle National Bank 150 3 rd Avenue South, Suite 900 Nashville, TN 37201	ABA or Routing No: 064008637 Amount to Pay: Account Number:
FORMER AUTOMATIC DEBIT:	Bank:	Routing No: Account Number:
PLEASE MAKE THIS CHANGE	□ Immediately OR □ Effective:	
With this signature, I hereby authori:	ze you to change my automatic payment to	my new account held at Pinnacle.
Printed Name	Signatur	e
Date	Phone N	lumber





TITANS BANKING Change my automatic deposit

(Please Print)				Date	
To:					
(company name here)					
Address					
City	State		Zi	p Code	
Former Account Number/Financial	Institution				
NEW INFORMATION DIRECT DEBIT:	Pinnacle National Bank	- 000		ng No: 064008637	
	150 3 rd Avenue South, Suit Nashville, TN 37201	e 900		ay: ber:	
PLEASE DEPOSIT:	□ The entire amount	OR	□\$	To Checking	
	The entire amount	OR	□\$	To Checking	
PLEASE MAKE THIS CHANGE	□ Immediately OR	Effective	::		
With this signature, I hereby autho	rize you to change my automat	ic payment t	o my new accoun	t held at Pinnacle.	
Printed Name		Signat	ure		
Date		Phone	Number		

This authorization will remain in effect until I send written change or cancellation suthorization.





TITANS BANKING CLOSE MY ACCOUNT

(Please Print)		Date
To:(bank name here)		
PLEASE CLOSE MY ACCOUNT AND SEND A CHECK FOR TH	HE BALANCE TO ME AT THE ADDRESS LISTED BELOW.	
Customer Name		
Account Number		
Address		
City	State	Zip Code
With this signature, I hereby authorize you to	close my account.	
Printed Name	Signature	
Date	Phone Number	





TITANS BANKING PRE-AUTHORIZED (ACH) PAYMENT WORKSHEET

Now that you've made the switch to Titans Banking, you will want to make sure all of your previous direct deposits and automatic payments are redirected to your new Titans checking account. Use this checklist and your most recent statement from your "old" account to quickly identify all the merchants who currently have access to your account.

	PROVIDER	ADDRESS	ACCOUNT (or policy #)	AMOUNT	DATE Last trans.
UTILITIES					
Electricity					
Water					
Gas/Heating					
Phone					

LOANS			
Mortgage			
Car Loan			
Lease			
Credit Card			
Other			

LOANS					
Auto					
Life					
Home					
Other					





TITANS BANKING PRE-AUTHORIZED (ACH) PAYMENT WORKSHEET (CONTINUED...)

	PROVIDER	ADDRESS	ACCOUNT (or policy #)	AMOUNT	DATE Last trans.
INVESTMENTS					
Retirement					
Certificates					
401K					
IRA					
Other					

SUBSCRIPTIONS			
Cable/Satellite			
Internet			
Newspapers			
Magazine			
Other			

OTHER			
Religious Institution			
Memberships			
Professional Assoc.			
Other			
Other			

With this signature, I hereby authorize Pinnacle to act on my behalf to change my automatic payments.

Printed Name

Signature _____

Date _____

Phone Number

